



Developmental Disabilities Services  
Lane County  
2513 MLK Jr. Blvd.  
Eugene, Or 97401  
541-682-3695

## **Do you have PSW related questions? We'll be glad to assist you.**

- Please visit our website at [Lanecountyor.gov/dds](http://Lanecountyor.gov/dds) for helpful information.
  - Select the Personal Support Workers Tab on the left side of the main page. Here, you will find forms, a link to schedule your background check and flowcharts for both new and renewing PSW's.

## **Have more questions? Give us a call.**

- General questions: Call our main line at 541-682-3695.
- PSW Timecard questions: Call our Timecard Team at 541-682-6730 or email them at [LCHSDDTM@lanecountyor.gov](mailto:LCHSDDTM@lanecountyor.gov)
- PSW Timecard Portal questions: Call Eli Matthews at 541-682-3664, our Timecard Team at 541-682-6730, or email [PSWPortalHelp@lanecountyor.gov](mailto:PSWPortalHelp@lanecountyor.gov)
- Background Check questions: Call our Background Check Team at 541-682-2638 or email them at [LaneDDSCrims@lanecountyor.gov](mailto:LaneDDSCrims@lanecountyor.gov)
- If you have additional PSW concerns: Call Eli Matthews at 541-682-3664 or email him at [Eli.MATTHEWS@lanecountyor.gov](mailto:Eli.MATTHEWS@lanecountyor.gov)

## **Other resources:**

- SEIU503 Union: 1-844-503-7348
- CareWell Training: 1-844-503-7348
- Public Partnerships: (Fiscal Intermediary) 1-888-419-7705  
[PPLORFMAS-CS@pplfirst.com](mailto:PPLORFMAS-CS@pplfirst.com)
- Oregon Home Care Commission: 1-877-624-6080
- To verify your income: Go to the Exquifax Website, [www.theworknumber.com](http://www.theworknumber.com)
- To verify your employment: Speak with the Employer of Record for your client. (They are your employer.)